

CITY OF CLEVELAND – DEPARTMENT OF PUBLIC UTILITIES

REQUEST FOR PROPOSAL

ORACLE CUSTOMER CARE & BILLING UPGRADE

ADDENDUM No. 3

June 6, 2018

The proposal due date is June 15, 2018 by 12:00 p.m.

Clarification to Addendum No. 1 – Question No. 13 – Replace LYNX with Linux.

Revised Fee Tables:

Attached are Addendum No. 3 fee tables for each phase of the scope of services. Proposers are to fill in their estimated hours, hourly rate, and reimbursable allowance needed to complete each phase. The fee tables are for evaluation purposes. The result of this procurement process will be one or more contracts with one or more consultants for the services.

Answers to question received by the last day for questions:

1. Section 3, Key Dates, lists the anticipated completion date for Phase 2 to be January 2020. Is there any special significance to this date? Will DPU entertain New Customer Go Live dates that are later than January 2020?

Answer: The anticipated completion date for Phase 2 is January 2020. Proposed project timelines should adhere to this timeframe. If proposing a New Customer Go Live Date, proposer must submit a detailed justification and project plan with the new proposed date that includes an explanation of why it is proposing a New Customer Go Live Date.

Addendum No. 3 - CC&B Upgrade Fee Table –Phase 1

CC&B Upgrade Anticipated Roles	Fixed Hourly Rate	Estimated Hours	Total
Project Manager	\$		
CC&B Functional Architect	\$		
CC&B Technical Architect	\$		
CC&B Developer	\$		
CIS Business Analysts	\$		
Data Conversion Specialist	\$		
Oracle DBA	\$		
Potential Roles			
SQL Developer	\$		
Java Developer	\$		
SAP Crystal Report Developer	\$		
Network Analysts	\$		
Network Administrator	\$		
Operating Systems Engineer (Windows, Redhat Linux, Oracle Linux)	\$		
AMR Engineer (Itron)	\$		
Bill Print Engineer	\$		
Management Fee for 3 rd party resource requests	\$		
IBM Tivoli Developer/Engineer	\$		
Master Data Analyst	\$		
Suggested Role #1: (Optional)	\$		
Suggested Role #2: (Optional)	\$		
Suggested Role #3: (Optional)	\$		
Suggested Role #4: (Optional)	\$		
Reimbursables Allowance – Phase 1			
Total Fee – Phase 1			

Proposers Name _____

Signature _____

Date _____

Addendum No. 3 - CC&B Upgrade Fee Table – Phase 2

CC&B Upgrade Anticipated Roles	Fixed Hourly Rate	Estimated Hours	Total
Project Manager	\$		
CC&B Functional Architect	\$		
CC&B Technical Architect	\$		
CC&B Developer	\$		
CIS Business Analysts	\$		
Data Conversion Specialist	\$		
Oracle DBA	\$		
Potential Roles			
SQL Developer	\$		
Java Developer	\$		
SAP Crystal Report Developer	\$		
Network Analysts	\$		
Network Administrator	\$		
Operating Systems Engineer (Windows, Redhat Linux, Oracle Linux)	\$		
AMR Engineer (Itron)	\$		
Bill Print Engineer	\$		
Management Fee for 3 rd party resource requests	\$		
IBM Tivoli Developer/Engineer	\$		
Master Data Analyst	\$		
Suggested Role #1: (Optional)	\$		
Suggested Role #2: (Optional)	\$		
Suggested Role #3: (Optional)	\$		
Suggested Role #4: (Optional)	\$		
Reimbursables Allowance – Phase 2			
Total Fee – Phase 2			

Proposers Name _____

Signature _____

Date _____

Addendum No. 3 - CC&B Upgrade Fee Table – Phase 3

CC&B Upgrade Anticipated Roles	Fixed Hourly Rate
Project Manager	\$
CC&B Functional Architect	\$
CC&B Technical Architect	\$
CC&B Developer	\$
CIS Business Analysts	\$
Data Conversion Specialist	\$
Oracle DBA	\$
SQL Developer	\$
Java Developer	\$
SAP Crystal Report Developer	\$
Network Analysts	\$
Network Administrator	\$
Operating Systems Engineer (Windows, Redhat Linux, Oracle Linux)	\$
AMR Engineer (Itron)	\$
Bill Print Engineer	\$
Management Fee for 3 rd party resource requests	\$
IBM Tivoli Developer/Engineer	\$
Master Data Analyst	\$
Suggested Role #1: (Optional)	\$
Suggested Role #2: (Optional)	\$
Suggested Role #3: (Optional)	\$
Suggested Role #4: (Optional)	\$
Allowance for Phase 3	\$1,000,000.00
Reimbursables Allowance	
Total Fee - Phase 3	

Proposers Name _____

Signature _____

Date _____